



FOR IMMEDIATE RELEASE

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INLAND VALLEY HUMANE SOCIETY & S.P.C.A.

IVHS to Open for Customer Service & Spay/Neuter Appointments

June 26, 2020, Pomona, CA – The Inland Valley Humane Society & S.P.C.A. (IVHS) is continuing to adjust our shelter operations as we follow the safety and health updates provided by the CDC and local government. Effective June 29th at 8 AM, IVHS will be scheduling in-person licensing services on an appointment-only basis. We will be serving the public with modified hours of operation (8:00 AM – 5:00 PM, Monday – Saturday) in conjunction with adjusted services and the implementation of safety measures to protect employee and public health.

Customer Service will continue to process all licenses over the phone by calling (909) 623-9777, online at www.ivhsspca.org/licensing, and by mail. In addition, in-person Customer Service/Licensing appointments can be requested here: <https://bit.ly/LicensingAppointment>. All visitors must adhere to our shelter’s Licensing Appointment health and safety protocols. Protocols include visitors waiting in their vehicle until **called to come to the door** by a Customer Service Representative, **wearing a mask**, and **no more than 1 person** meeting a Customer Service Representative per appointment.

The Veterinary Department is now also offering Spay/Neuter appointments for those residing in our service cities. Appointments can be requested at <https://bit.ly/VeterinaryServices>. We are excited to once again offer this low cost service to our community to help us in our mission: reducing homeless pet overpopulation.

More information on IVHS’ current services and operations can be found at <https://www.ivhsspca.org/operational-update/>.

The Inland Valley Humane Society and S.P.C.A. is a private, non-profit animal welfare organization dedicated to providing protection, shelter and medical care to abandoned and injured animals of our community. For more information, contact IVHS at info@ivhsspca.org or by phone at 909-623-9777.

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